

Four small surveys on Mechanical Turk

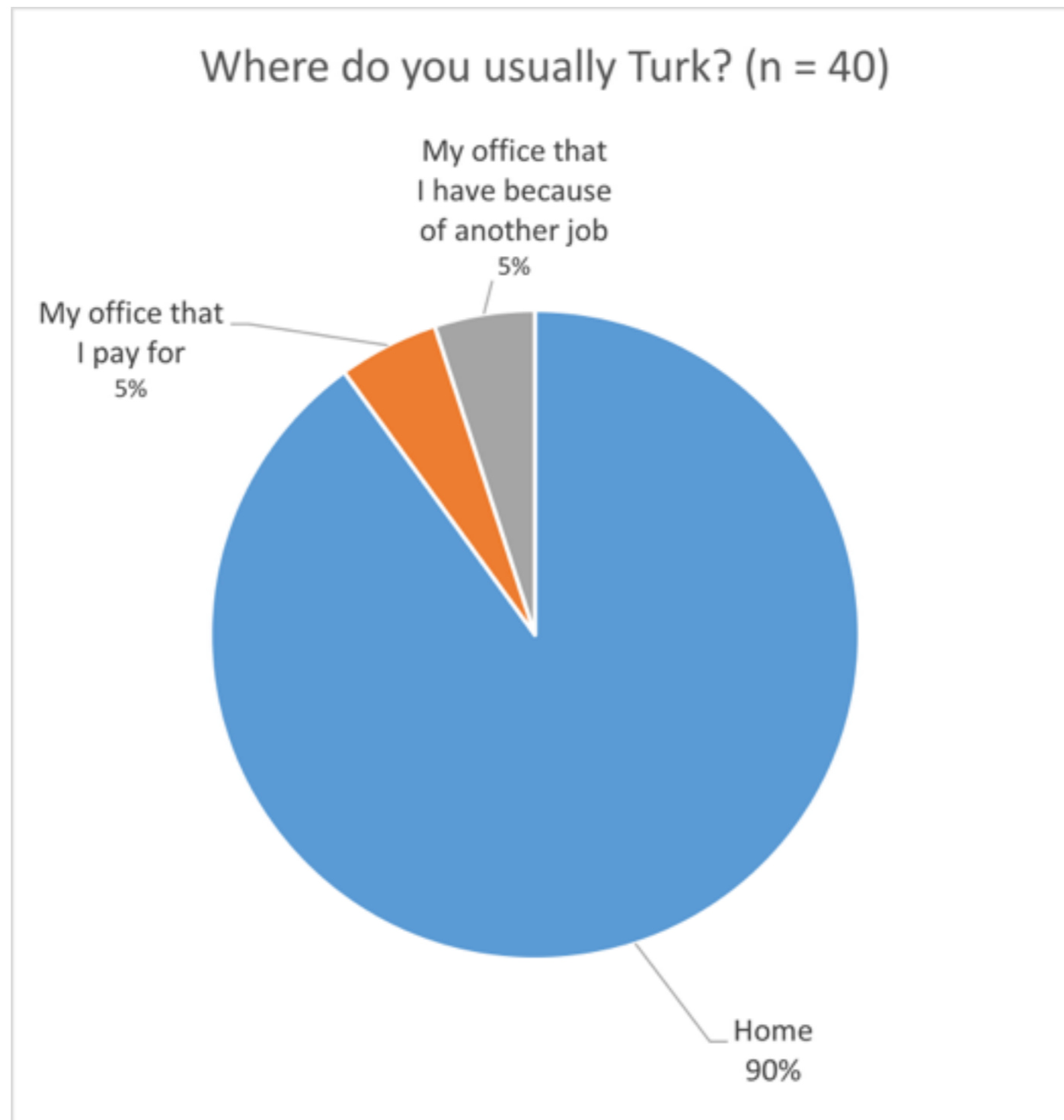
Six Silberman, IG Metall
29 June 2017

n = 40 (separate surveys)

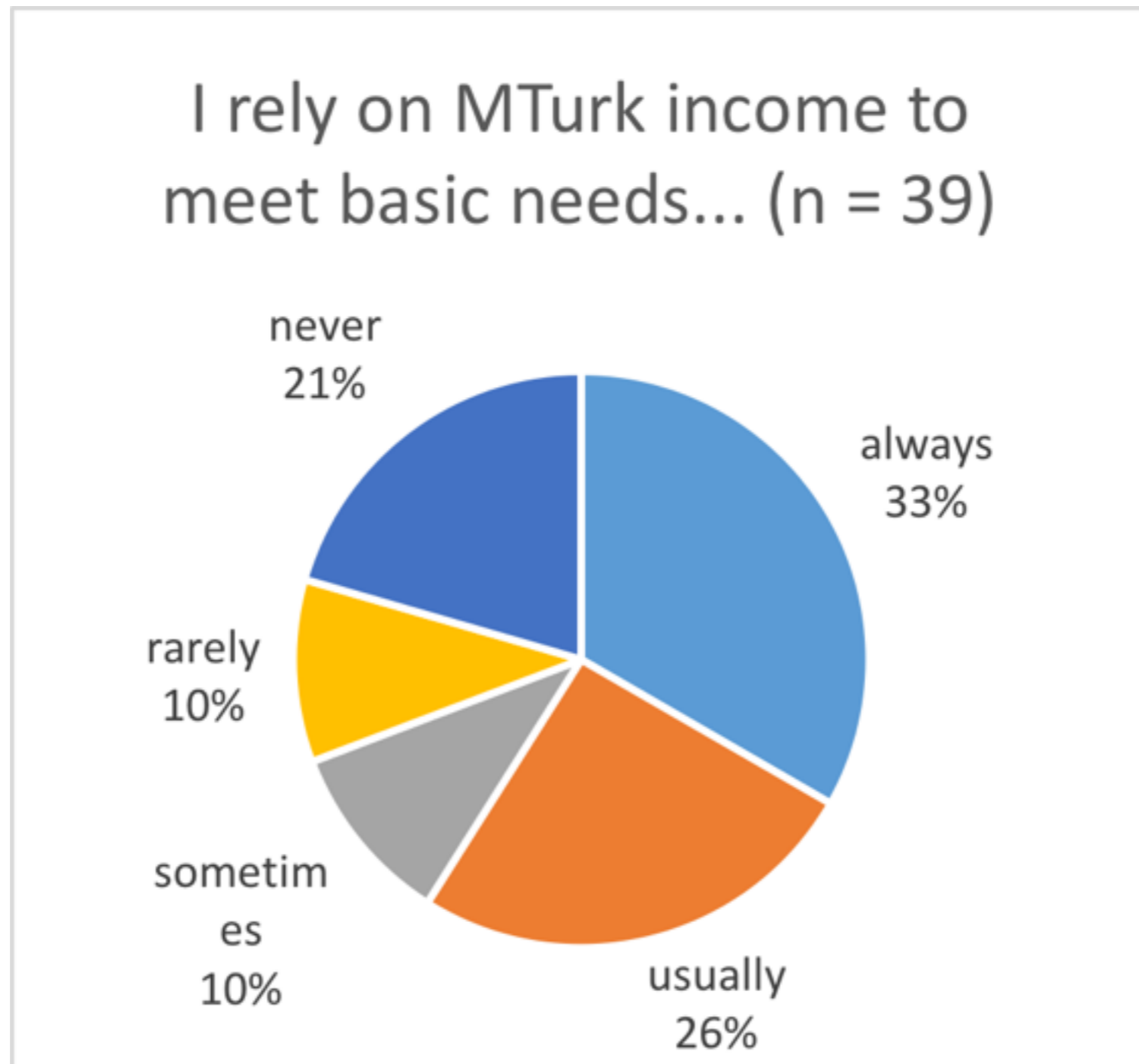
95% HIT approval rate

at least 1000 HITs completed

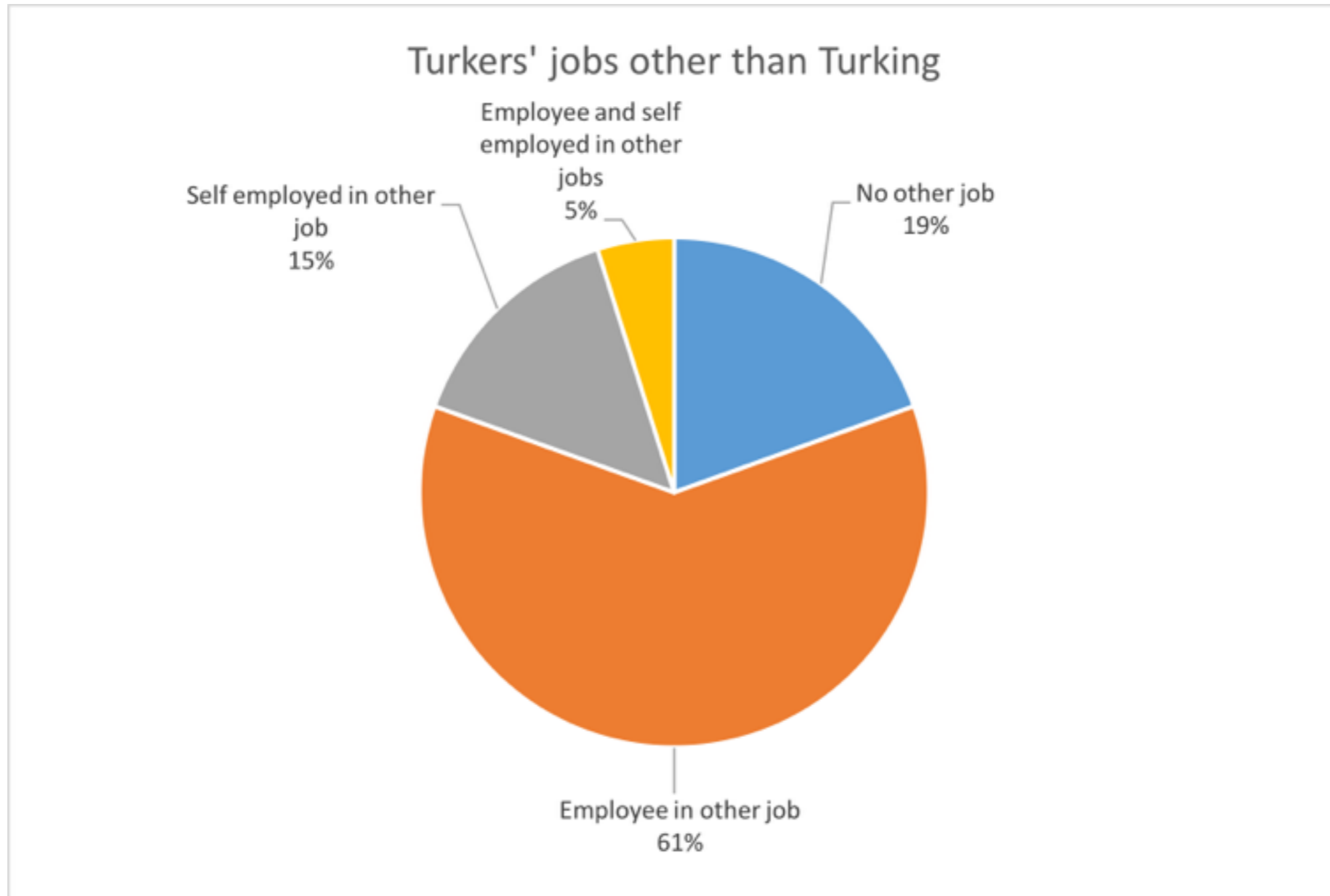
Most respondents Turk at home



Most respondents rely on Turking income to meet basic needs



Most respondents have another job where they are **employees**



Turkers' outside employment is diverse

Lab assistant
YouTube creator
Senior point of sale technician
Restaurant manager
Tech support
Security specialist
Attorney
Microbiologist
Cashier
E-commerce
Manufacturing
Copy-writing, editing

Retail associate
Sign language interpreter
Goodwill donation attendant
Educator
Pharmacy technician
Accountant
Computer technician
Systems administrator
Technical analyst (IT support)
Office assistant
Musician
Sales representative
Automotive mechanic

The three most important things respondents want from a nonprofit

work with requesters to increase task
pay on MTurk

communicate with Amazon to improve
MTurk for workers

communicate on behalf of members
with non-paying or badly behaved
requesters

Other things respondents want from a nonprofit

offer discounted health insurance for
self employed workers

pay people to run, maintain, improve,
and give tech support for MTurk-
specific software like Turkopticon and
HIT Scraper

Less important

improve the image of crowd workers

legal advice

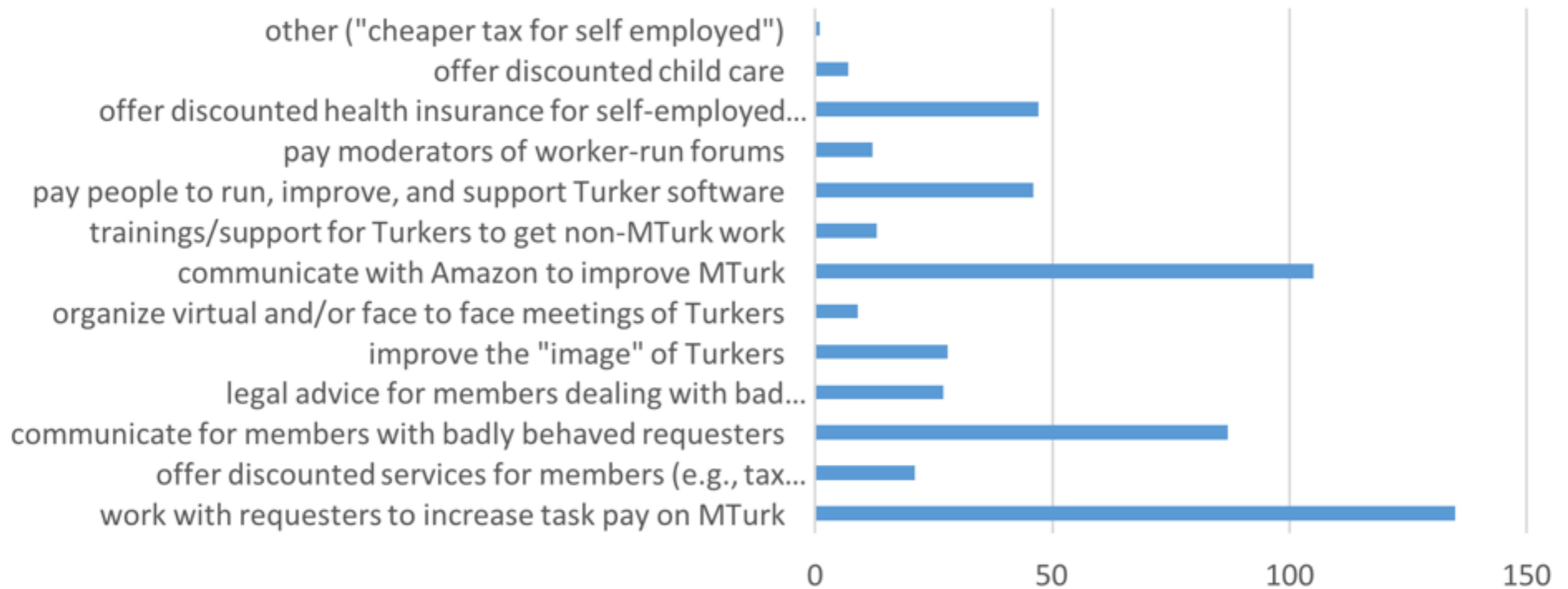
discounted services (e.g. tax prep, child care)

trainings/support for getting non-Turk work

pay moderators of Turker forums

virtual or face-to-face meetings

A nonprofit for Turkers should... (n = 40 — 538 points total)



Workers would pay around USD 5 per month for the important benefits

